

Appendix 2

Additional Evidence for the Review of a Premises Licence or Club Premises Certificate under the Licensing Act 2003

On behalf of the Licensing Service, acting as a Responsible Authority, I submitted an application for a review of the premises licence a Dhillon Food & Wine - 68 Dovecot Street, Stockton-On-Tees, TS18 1LL on 6th August 2025. Attached is additional evidence to support that application. The current premises licence is held by Rabbani Stores Ltd, Companies house data shows:

RABBANI STORES LIMITED

Company number **15278354**

[Follow this company](#)

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Overview

Filing history

People

More

Registered office address

78 Yarm Lane, Stockton-On-Tees, England, TS18 1EW

Company status

Active

Company type

Private limited Company

Incorporated on

13 November 2023

Accounts

First accounts made up to 30 November 2024 due by 13 November 2025

Confirmation statement

Next statement date 12 November 2025 due by 26 November 2025

Last statement dated 12 November 2024

Nature of business (SIC)

47110 - Retail sale in non-specialised stores with food, beverages or tobacco predominating

Officers

Persons with significant control

Filter officers

☐ Current officers

2 officers / 0 resignations

[RABANI, Muhammad Adnan](#)

Correspondence address

78 Yarm Lane, Stockton-On-Tees, England, TS18 1EW

Role

ACTIVE

Director

Date of birth

April 1994

Appointed on

1 May 2024

Nationality

British

Country of residence

England

Occupation

Company Director

[RABBANI, Muhammad Irfan](#)

Correspondence address

78 Yarm Lane, Stockton-On-Tees, England, TS18 1EW

Role

ACTIVE

Director

Date of birth

March 1998

Appointed on

13 November 2023

Nationality

Pakistani

Country of residence

England

Occupation

Director

My dealings with this premises have been with Mr A Rabbani, who is also the named Designated Premises Supervisor.

Under Section 141 of the Licensing Act 2003 it is a criminal offence to sell or attempt to sell alcohol to a person who is drunk, or to allow such a sale on licensed premises. This offence can result in a fine of up to £1,000 on summary conviction. The responsibility for not selling to a drunk person extends to staff with authority to sell, the premises licence holder and the designated premises supervisor.

The difficulty with this legislation is that there is no legal definition of drunk and case law is also of limited assistance other than in extreme cases, making it difficult for regulators to consider legal action in these cases.

Within this evidence I use the term “appeared intoxicated” and acknowledge I am not a medical practitioner. I am using my extensive knowledge and experience of the local area, the known street drinkers and relying on the observation that these individuals were not sober. There could be an argument these individuals were under the influence of drugs, however the combination of behaviours and evidenced supply of high strength cans of cider lead me to use the term “appeared intoxicated”.

Work has been going with premises licence holders at 68 Dovecot Street for several years prior to the current licence holder. When the PSPO (Public Space Protection Order) was introduced in April 2023, work began with off-licensed premises within the PSPO area to reduce alcohol availability, alcohol harms and alcohol associated ASB.

This premises was identified as one of the main premises continuously supplying low cost, high strength cans of cider to street drinkers. Warnings were issued for this and an underage sale issue and plans were in place to apply for a premises licence review.

The previous owners then agreed to cease the sale of high strength beer, lager and cider above 6.5% and to engage with the upcoming Reducing the Strength Scheme. However, before this took place the premises licence was transferred to Rabbani Stores Limited the DPS was varied to Mr Muhammad Adnan Rabani.

Immediately a meeting was arranged with Mr A Rabani where the previous issues of the store were discussed, specifically around the sale of low cost high strength cider to those who cause alcohol related ASB in the direct vicinity of the premises. Mr A Rabani made assurances that these issues would not continue.

Issues have continued since the transfer.

Below are incidents that are specifically of note, this list mainly includes incidents reported directly to Licensing.

11th April 2025 - 13:10

CCTV was obtained of several street drinkers gathering outside of the shop who appear to be intoxicated sat and stood outside the shop. They can also be seen entering the shop and exiting with cans of high strength cider. This CCTV is exhibited as EB1.

16th April 2025

I visited the premises and spoke to staff. The purpose of the visit was to advise premises on the upcoming 'Reducing the Strength' scheme and what this would involve. Staff were advised to tell the manager I had been and for them to contact me if they had any questions. During this visit my colleague returned an empty high strength cider can which had been littered with the Rowntree's sticker on it.

28th April 2025

Whilst delivering a letter to another premises on Dovecot Street, I noted three people standing outside of the premises. Two of them were drinking from black cans, one had a Rowntree's sticker on. They then walked towards the Town Centre to join a larger group who were street drinking sitting on the corner of William Street.

28th April 2025

A final warning was issued to the PLH and DPS due to persistent undermining of the licensing objectives. This followed intelligence regarding cans being littered from the premises, groups drinking high strength cider cans outside the premises while shouting and swearing and observations of families and children actively avoiding the location/group. The warning letter is exhibited as EB2 and EB3.

29th April 2025

Following officer advice Mr A Rabani did not sell high strength products between 29th April 2025 and 2nd May 2025.

21st May 2025

I visited the premises again to advise on the upcoming Reducing the Strength Scheme. I spoke to staff who advised they could not give an answer on the scheme. During the visit I noted a male who was speaking to himself and appearing to be intoxicated was served with a high strength can of cider at approximately 10:15. I later spoke to Mr A Rabani on the phone who declined to be part of the Reducing the Strength scheme stating he would only agree to do this if the shop next door also agreed.

5th June 2025 06:39

Stockton Councils CCTV team contacted me following a group of street drinkers congregating outside the premises. This CCTV footage shows a number of street drinkers, some of whom appear to be intoxicated. Two members of the group also enter the shop, one with an open can and the other buys a dark can appearing to be cider. This CCTV is exhibited as EB4.

21st June 2025

I visited the premises alongside colleagues from CGL (Change Grow Live) a drug and alcohol recovery provider; to provide advice on the sale of high strength cans and the effect this can have on people's health and behaviour within the Town Centre. I advised caution on who these cans were provided to and to give serious consideration if they should be sold.

Advice was also given to the premises regarding the criminal offence of the sale of alcohol to people who are drunk. During this visit a referral was also made to enforcement as 5x street drinkers were also congregated outside the premises drinking black canned cider with Rowntree's stickers on.

1st July 2025

Information was received from Stockton Councils Community Safety Team that an Enforcement Officer had just observed a known street drinker drinking on William Street (just off Dovecot Street) and the person appeared very intoxicated. The street drinker had a can of Black Storm cider and a bottle of Fireball which were labelled with a 'Rowntree' sticker. The photo of this is exhibited as EB5 and a statement has been received from this officer exhibited as EB6.

2nd July 2025 10:33

CCTV from the premises shows several people being served alcohol, specifically high strength cider, who appear to be under the influence of alcohol. Within this hour of footage 17 customers entered the shop, 4 buying high strength cans of cider. This CCTV is exhibited as EB7.

3rd July 2025 14:00

Information was received from Stockton Councils Community Safety Team that an Enforcement Officer had observed people who appeared very intoxicated being served at Rowntrees.

CCTV from the premises shows several people being served alcohol, specifically high strength cans of cider, who appear to be under the influence of alcohol.

This footage also shows a female who to officers appears to be under the age of 18 and certainly under the age of 25, which is the age verification policy the premises operates, buying a can of high strength cider and not being challenged for identification.

Within this hour of footage 21 customers entered the shop, 17 buying high strength low-cost cider. This CCTV is exhibited as EB8.

30th July 2025

The councils recording system CIVICA notes CCTV was requested to monitor a female coming from the premises who was being verbally abusive to an Enforcement Officer. The female appeared to be intoxicated and then went onto drink on the street on William Street.

31st July 2025 05:57

Visits were being carried out in the area as part of 'Operation Sheild' day of action on 1st August 2025 and while in another premises a colleague from the street cleaning team spoke to me. He explained how he usually starts work very early (around 5:00 / 5:30) and sees known street drinkers congregating around the fountain every day. He added they walk down to Rowntree's at 06:00 to buy alcohol.

On the back of this information CCTV Footage from 31st July 2025 was requested and shows at 05:57 four people walking from the Town Centre to the premises and wait outside, they also meet up with another person who was walking in the opposite direction. Then two more people walk from the High Street towards the shop and join, creating a group of 7 waiting outside the shop for it to open.

It appears none of these people have any alcohol with them before the shop opens. The shop then opens at around 06:01 and 5 out of the 7 go into the shop. The group then leave the store; it is clear at least 3 of them buy dark cans of cider. A large group continues to congregate outside of the premises until the footage ends. This footage is exhibited as EB9.

31st July 2025

Mr A Rabani attended a PACE interview with Stockton Council Licensing and Community Safety Officers. During this interview Mr A Rabani was asked questions regarding the management of the shop, and the two incidents on 2nd July 2025 and the 3rd July 2025 and the history of issues from the premises.

He was first asked if his shop was relying on the sale of high strength cans to survive which he explained yes and he thinks over 50% of the sales are of these cans.

Mr A Rabani was shown CCTV from 2nd July 2025 from 10:33 to 10:38. The CCTV showed people being served alcohol, whilst appearing to be intoxicated. Mr A Rabani said he knows these people and that is what they are like normally. Mr A Rabani did agree that the reason these people are always like that may be because they are always intoxicated.

Mr A Rabani was then shown clips from the CCTV from 3rd July 2025 firstly from 13.29 to 13.34. This showed the possible underage female. Mr A Rabani said he knows this female and showed officers a video of the female confirming her age, officers could not determine if this was the same female, or if what the female was saying in the video was true.

Mr. A Rabani was then asked about the male appearing to be very intoxicated who was served a high strength can of cider. Mr A Rabani was asked directly if he was working in the shop would he have served that male, he stated 'of course I would refuse him'.

Mr A Rabani was then shown a clip which occurred at around 14:00 on the same day which shows a shirtless male stumbling and swaying, who appears to be intoxicated being served a high strength can of cider. On this clip the member of staff is seen dancing while looking at the male. Mr Rabani said he has known this male for a long time and that is 'his normal state', he said 'he wasn't drunk or anything'. Mr A Rabani said he would have served this male.

Mr A Rabani was then shown footage from around 14:15 on the same day which showed a male who has already appeared on the CCTV and is known to be a prolific ASB (Anti-Social

Behaviour) offender, come into the shop with another male. The known male gets a high strength can of cider from the fridge and passes it to the other male who then buys it. It is noted the known male again appears to be intoxicated.

Mr A Rabani stated the reason why so many people come to the shop and buy these cans is no fault of his, but it is the fault of the charity next door which attracts the cliental who buy the high strength cans. He also stated many issues are caused by the shop next door to his (Clarendon) who also sell the high strength cans.

Mr A Rabani provided officers CCTV and records in mitigation to the allegations during in the interview.

The transcript of this interview is exhibited as EB10.

Conclusion

I believe the licensing objectives are being undermined, in my opinion, this has worsened under the new ownership and Mr A Rabani's management.

It has been confirmed 50% of the shop sales are from low-cost high strength supply of cans of cider, the drink of choice for some of the most vulnerable and deprived residents of the Borough.

Prevention of Crime and Disorder

- Failed to carry out basic due diligence of age verification
- Failed to carry out basic due diligence around supplying alcohol to those who appear already intoxicated
- Customers are going on to commit alcohol related offences and breaches of the PSPO order

Public Safety

- Supplying alcohol to known street drinkers who cause ASB in the direct vicinity and within the Town Centre decreases the safety of the wider public who are visiting, living or working in the area.
- Safety inside of the shop is decreased as unpredictable behaviour of customer raises safety concerns for staff and others visiting the shop.
- Customers are more likely to be a risk to themselves possibly leading to the need for intervention from emergency services.

Prevention of Public Nuisance

- Persistent issue of littering, in the direct vicinity, specifically the disposal of alcohol cans bearing the Rowntree's sticker.
- Discarded cans are frequently found in public spaces surrounding the premises, including pavements, alleyways, and green areas, creating an unsightly and unhygienic environment. The presence of litter not only affects the visual amenity of the area but also contributes to a sense of neglect, which can escalate into further anti-social behaviour.
- Litter places an unnecessary burden on local services responsible for street cleaning and waste management, and it negatively impacts residents, businesses, and visitors who expect a safe and clean public realm.
- Nuisance through behaviours such as shouting, swearing and begging.
- Urinating in public areas.

Protection of Children from Harm

- Allegation of the underage sale at the premises also shows that Children may not be protected from harm.
- Families with young children have observed behaviours directly outside the premises and had to avoid these groups possibly causing harm and distress to the children.

There have been extensive officer resources spent with Mr A Rabani, I have tried to follow the 4 Es of engage, explain, encourage before enforcement, but Mr Rabani's deflective approach throughout the whole process has exacerbated issues, blaming issues on other premises (Clarendon Local) and the recovery charity.

This is not the case as detailed above some of these incidents occur very early in the morning, when these other businesses are closed. This premises licence is historical, the supply of alcohol hours fall outside of the current Licensing Act Statement of Licensing Policy, which it is recommend alcohol supply hours are restricted to 09:00 and 22:00 in residential areas. This premises currently supplies alcohol from 06:00 – 23:00, meaning low cost high strength cider is accessible to some of the most vulnerable in the borough for 17 hours a day leading to excessive alcohol consumption and increased alcohol related harms.

Mr Rabani fails to take any responsibility as he PLH and DPS the management of the premises rests with him, if the management at the premises had been able to properly engage with recommendations, we potentially would not need a premises licence review steps could have been taken to remedy them. However, this was not the case. Mr A Rabani has blamed the charity next door for the issues, having an attitude of 'this is what Stockton is like' and 'it cannot be changed' and blaming the shop next door.

I have been made aware Mr A Rabani has put some remedial measures in place to reduce issues and uphold the licensing objectives, however this was only after the application for a review of the premises licence was made.

Elliott Beevers



Licensing Officer

04/09/25



My Ref: J37921
Your Ref: 050595

EB2

Stockton-on-Tees Borough Council
Licensing Service
Dunedin House
Columbia Drive
Thornaby
Stockton-on-Tees
TS17 6BJ

Tel: 07796 493661
Email elliott.beevers@stockton.gov.uk

28th April 2025

Dear Licensee,

Licensing Act 2003

Re: Dhillon Food & Wine - 68 Dovecot Street, Stockton-On-Tees

PLH: Rabbani Stores Limited – 2nd April 2025

DPS: Mr Muhammad Adnan Rabani – 2nd April 2025

RE: Sale of high strength Beer / Cider / Larger resulting in anti-social behaviour and breaches of the Public Space Protection Order.

Further to ongoing work within Stockton Town Centre in relation to the sale of high strength (above 6.5%) Beer / Cider / Larger. A Public Space Protection Order (PSPO) was implemented on 3rd April 2024 within Stockton Town Centre. The PSPO deals with specific nuisance problems, which have, or are likely to have, a detrimental effect on the quality of life of those who live, work, or visit a locality.

It has been identified that people are buying high strength alcohol products from your premises and breaching this order by consuming the alcohol in an anti-social manner, congregating outside your premises, and littering these cans.

On a regular basis the street drinkers are aggressive with officers which is intimidating for shoppers and other members of the public. As this is in the day, ranging from the morning to the afternoon, this is in the view of children to see.

When officers seize cans from street drinkers, they can become aggressive, as the alcohol is cheap and easily available in single cans, which can be easily replaced. The council are doing all they can to try and stop the anti-social behaviour that is being caused, to change the area and encourage people back to the Town Centre.

While I appreciate you have only been the licensee at this specific premises for a short amount of time, you are not new to the area, you are involved with a further two licensed premises in the town centre and you are aware of the Reducing the Strength Scheme and the view of the council to reduce anti-social behaviour within the town centre.

Since you have taken over at the premises issues raised with the previous premises licence holder have continued, the licensing objectives are being undermined, the licensing authority must now consider taking formal action.

Continued.....

Rabbani Stores Limited
78 Yarm Lane
Stockton-On-Tees
TS18 1EW

CC - Dhillon Food & Wine - 68 Dovecot Street, Stockton-On-Tees

This letter serves to you as a final warning that if alcohol supplied from Dhillon Food & Wine located at 68 Dovecot Street, Stockton-On-Tees, TS18 1LL continues to cause these issues and undermine the licencing objectives the Licensing Authority will seek to review the Premises Licence.

In addition, if the evidence gathered permits, a closure order at the premises is also being considered.

If you wish to make any comments regarding the content of the letter then please do so, in writing, to the email above with 7 days. Any comments will be held on file.

Yours sincerely,
Elliott Beevers

A handwritten signature in black ink that reads "E. F. Beevers". The signature is written in a cursive style with a large 'E' and 'B'.

Licensing Officer



My Ref: J37921
Your Ref: 050595

EB3

Stockton-on-Tees Borough Council
Licensing Service
Dunedin House
Columbia Drive
Thornaby
Stockton-on-Tees
TS17 6BJ

Tel: 07796 493661
Email elliott.beevers@stockton.gov.uk

28th April 2025

Dear Mr Rabani,

Licensing Act 2003

Re: Dhillon Food & Wine - 68 Dovecot Street, Stockton-On-Tees

PLH: Rabbani Stores Limited – 2nd April 2025

DPS: Mr Muhammad Adnan Rabani – 2nd April 2025

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Since you have taken over at the premises issues raised with the previous premises licence holder have continued, the licensing objectives are being undermined, the licensing authority must now consider taking formal action.

Continued.....

Mr Muhammad Adnan Rabani
Dhillon Food & Wine
68 Dovecot Street
Stockton-On-Tees
TS18 1LL

CC - Rabbani Stores Limited, 78 Yarm Lane, Stockton-On-Tees, TS18 1EW

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Yours sincerely,
Elliott Beevers

A handwritten signature in black ink that reads "E. F. Beevers". The signature is written in a cursive style with a large 'E' and 'B'.

Licensing Officer

EB5



EB6

[Click here to enter text.](#)

| | | | |
|----------------------|--|-----------------------------|--------------|
| Statement of: | Germaine Pereira | Age: (over/under 18) | Over 18 |
| Occupation: | Case Management Officer | Telephone: | 01642 527249 |
| Address: | The Security Centre, The Square, Stockton on Tees, TS181TE | | |

This statement (consisting of [[Click here to enter text.](#) 1] Page(s) each signed by me), is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false or do not believe to be true.

Signature: G Pereira

Date: 22/08/2025

1. I am the above-named person, and I am employed by Stockton Borough Council as a, Enforcement Officer
2. I am based at the Security Centre, The Square, Stockton on Tees, TS181TE
3. On 1st July 2025 at 10:27, I attended William Street, Stockton-on-Tees due to a complaint received via CCTV regarding a group of drinkers. On Arrival a group of males were sat on the corner of William Street which is opposite the Arc on Dovecot Street. I spoke with a male who is known to me for numerous dealings on the high street. This male is [REDACTED] was sat on the wall and was in possession of an open container of Blackstorm Cider and miniature bottle of Fireball, both had small white labels on them that said 'Rowntrees'. Id advised [REDACTED] that i had received a noise complaint regarding himself and the group that he was with. I asked [REDACTED] at what point had he purchased the alcohol that he was in possession of as the small bottle of fireball was unopened. [REDACTED] stated he had just purchased the alcohol moments prior to my arrival. This would suggest that [REDACTED] was served alcohol whilst extremely intoxicated, during the time i was

Signature: _____

speaking with [REDACTED] he was slurring his words and slouched into himself in and out of sleep which made it difficult for me to have a conversation with him.

Signature:

STOCKTON-ON-TEES BOROUGH COUNCIL

EB10

TRANSCRIPT OF RECORDED INTERVIEW

Person Interviewed: Muhammad Adnan RABANI Time Commenced: 10.37 am
Place of Interview: 16 Church Road, Stockton-on-Tees Master CD Number(s):
Date of Interview: 31 July 2025
CD Reference Nos: ESD/1839
Interviewing Officers: Elliott BEEVERS and Adam BATEMAN

Signature of Officer Preparing Record

Exhibit Number.....

Identifying Mark

This record consists of 48 pages is the exhibit referred to in the statement made and signed by me.

Signature

| Times | Initials | |
|--------|----------|--|
| Disc 1 | | This interview is being audio and visually recorded. This interview is under caution. This interview is to have a look at the issues that have been going on at Rowntrees over the last couple of months, and most recently at the start of the month. Please be aware, we may share anything said in this interview with third parties, where appropriate. It is taking place in Interview Room 2 at 16 Church Road, Stockton-on-Tees. The date is 31 st July 2025 and the time is 10.37 am. I am Elliott Beevers. I am a Licensing Officer employed by Stockton-on-Tees Borough Council in the Licensing Service. I'm based at 16 Church Road, Stockton-on-Tees. The following officer present is ... |
| | AB | My name's Adam Bateman, I'm the Problem Solving and Partnerships Officer for the Community Safety Team at Stockton Borough Council, also based at 16 Church Road. |
| | EB | Excellent. Thank you. So, for the record, can you identify yourself stating your full name? |
| | MAR | Muhammad Adnan Rabani. |
| | EB | Your home address? |
| | MAR | ██ |
| | EB | And your date of birth, please? |
| | MAR | ██ █████ █ █████ |
| | EB | Excellent. So, obviously, the reason we're speaking to you, you're the designated premises supervisor at Rowntrees or as the licensee for selling food and wine, and you're also one of the directors of the premises licence holder |

CONTINUATION OF TRANSCRIPT OF RECORDED INTERVIEW OF MUHAMMAD ADNAN RABANI

| | | |
|-------|-----|--|
| | | also. At the end of the interview, I'll give you a notice explaining what will happen to the CDs and how you can obtain a copy, if needed. Do you agree there's no one else present in the room apart from us three? |
| | MAR | Yes. |
| | EB | And can you confirm the CDs being used in this interview were new and unsealed in your presence? |
| | MAR | Yes, they are. |
| | EB | So, prior to the recording machine being switched on, I explained to you the reason for the interview is due to ongoing issues at Rowntrees [inaudible] Food and Wine, and most recently two issues that have been reported to us while we gained CCTV of these issues, and you were obviously advised in the letter and prior to the interview, and that you or your company may have committed offences under the Licensing Act 2003. So, because of the formal nature of this interview, I now must caution you. The time is 10.39 am. You do not have to say anything, but it may harm your defence if you do not mention, when questioned, something that you later rely on in court. Anything you do say may be given in evidence. This caution means you have the right not to say anything or answer the questions I'm about to ask you. However, if you choose not to say anything now and give an explanation or answer the questions later in court, the court may be less likely to believe you, or may wonder why you didn't answer my questions. Whatever you do say now will be recorded and could be played or read out to the court. Do you understand the caution? |
| 02:26 | MAR | Yes, please. |
| | EB | You don't have a solicitor present. If the interviewee does not have a solicitor present, would you like the caution explaining further? |
| | MAR | No. |
| | EB | Excellent. So, as the interview is under caution, I must tell you, you are not under arrest. You may leave at any time. You may ask for a break at any time and you may consult with a solicitor at any time. Do you understand these points? |
| | MAR | Sure. |
| | EB | Do you wish to seek legal advice? |
| | MAR | No. |
| | EB | Excellent. And is there a reason, or you're just happy to carry on? |
| | MAR | I'm happy to continue. |
| | EB | Excellent. And if there is any time where you wish to, the interview will be suspended and the interview is being conducted in accordance with the Codes of Practice of the Police and Criminal Evidence Act 1984. A copy of these Codes of Practice is available for you to consult on at any time. Okay? |
| | MAR | Sure. |

Signature of Officer preparing record

EB10 - Transcript

CONTINUATION OF TRANSCRIPT OF RECORDED INTERVIEW OF MUHAMMAD ADNAN RABANI

| | | |
|-------|-----|--|
| | | |
| | EB | That's the formalities done. |
| | MAR | Thank you. |
| | EB | So, this interview relates to a number of ongoing issues at 68 Dovecot Street, of which you are the designated premise supervisor and also a director of the company which is the premises licence holder, which you'll be aware of. This interview is taking place due to two reports on 2 nd and 3 rd July that those who were under the influence of alcohol were served alcohol. You provided CCTV of these incidents as requested and the CCTV from 2 nd July 2025 shows only two customers attended the shop within the hour of CCTV not buying high strength cans. So, the first question would be, is your shop at the minute relying on the sale of these high strength cans to survive? |
| | MAR | Yes. |
| | EB | Do you know what percentage of your sales are from these high strength cans, or would you not be sure? |
| 04:01 | MAR | I'm not too sure about that. |
| | EB | Not sure. But would you say it's over sixty, seventy? Around that figure? |
| | MAR | I'll go for fifty. |
| | EB | Over fifty? |
| | MAR | Yeah. |
| | EB | Yeah. |
| | AB | What would be like the second highest, sort of, item that gets bought in your shop, would you say? |
| | MAR | It's mainly soft drinks for kiddies, yeah. |
| | AB | Soft drinks, yeah. |
| | EB | Do you understand the effects that the high strength cider can have on the local community? |
| | MAR | Yes, I do, sir. |
| | EB | Yeah. So, obviously, the effects it can have in terms of public health and the effects which, obviously, Adam and his team have to deal with sort of on a daily basis. |
| | AB | Yeah. Like I say, when we spoke previously about the antisocial behaviour, street drinking, the complaints that our team gets every day multiple times a day about people drinking high strength [inaudible], you do understand the effects of the sale on ASB? |
| | MAR | Yes, I do. |

Signature of Officer preparing record

EB10 - Transcript

CONTINUATION OF TRANSCRIPT OF RECORDED INTERVIEW OF MUHAMMAD ADNAN RABANI

| | | |
|-------|-----|---|
| | | |
| | AB | Yeah. |
| | EB | Yeah. |
| | AB | That's fine. |
| | EB | So, we'll get on to the CCTV now. So, it was identified within this hour that four prolific ASB offenders bought alcohol from your store. So, this is from the 2 nd we'll talk about first. So, I'll now refer to the CCTV which I'll play from 10.33 to 10.38. I won't make you watch the whole hour. I'm just gonna pick the bits, if you're happy for that? |
| | MAR | Yes, please. |
| | EB | That obviously matter, 'cause we'll be here for a long time otherwise. Right. 10.33 to 10.38. So, what I'll do, I'll put that up there. Hopefully everybody can see it? |
| | AB | Yep. I can. |
| | EB | So, we'll just watch about five minutes from now, and then obviously, we'll give you a chance to have any comments sort of afterwards. |
| | MAR | Sure. |
| 06:09 | EB | This is kind of where we're starting. |
| | AB | Yeah. |
| | EB | Yeah. |
| | AB | This is the first one, isn't it? |
| | EB | Yeah. |
| | AB | Yeah. |
| | EB | So, just for the benefit of the tape, the CCTV's playing. A male's come into the shop, black and grey hoodie, two cans of what appears to be Black Storm Knight's Cider, something of the type, and another male's also come in who also has a can of ... |
| | AB | Looks like Black Storm. |
| | EB | Yeah, Black Storm Knight's Cider, etc. [CCTV playing] The two males are currently being served by the female member of staff, paid in cash. |
| | AB | Obviously, the male sways from side to side frequently. Had his eyes closed as well. |
| 07:38 | EB | We have another male enter the shop, pick up a can of what appears to be Dark Knight's Black Storm, etc, from that area, what it appears to be, and then we have a female come in, also pick up a can of Black Storm Knight's Cider and |

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| | | then another male come in, also pick ... he doesn't pick up a can of Black Storm Knight's Cider. He looked at them. All paid in cash [pause] apart from one male who appears to pay on his phone. So, this lady in the red coat comes in the shop, appears intoxicated to us, leaning over the counter swaying side to side. Picks up a can and wants to put it back after trying to pay for it. Nearly bumps into somebody coming back. Again, there's the counter, slumped over [pause] and buys the can and exits the store. Then we finally have this male who's been in the shop a little while now. I think he had a look at the high strength before, but he decided he didn't want any. He's now looking at the vapes. [Pause] The male's still looking at the high strength cider and has been for about thirty seconds. He appears to have decided on a can. Black Storm I believe. She pays with what looked to be a five-pound note. She's then served. So, that's kind of our area where we get [inaudible]. |
| 10:49 | MAR | Cool. So, you basically pointed out two people. One the man and one is the female. |
| | EB | Correct. |
| | MAR | I've been working since 2013 at the same area and have been serving these people since then. I've got the evidence here to show these people, especially one of them, that's how he walks and that's how he acts. Like, there's no clear definition of the Act 2003 of the drunk person. If you have the definition, please if you may assist me with the definition of the drunk person, please. |
| | AB | Just to confirm then, what you're saying is these two people we've pointed out who we believe were served whilst drunk, you're saying they're not drunk. They weren't intoxicated, or that you couldn't tell they were intoxicated. |
| | MAR | I did not check them through some sort of device that I could make a clear stance on that, that they were either drunk or not. |
| | AB | You would reasonably believe. |
| | MAR | I saw these people for last nine to ten years, okay. They've always been like that, okay. So, this is their way of like coming into the shop. I personally served them a lot of time, you know. |
| 12:01 | EB | So, that's how they're normally are, is what you're saying. |
| | MAR | And that's how they normally act. That's how they normally behave. Even this female as well, she's always been like that, regardless if she's buying a sandwich, she would come to my shop as well, you know, the Yarm Lane Premier. |
| | EB | Yeah. |
| | MAR | She would be completely the same situation she was in this time as well. The other guy, I've got a video to play. |
| | EB | Yeah. I was gonna say, you've got a video as well. |
| | MAR | I'll show you the video. |
| | EB | Yeah. |

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| | AB | That's fine. Just quickly though, but do you reasonably believe that they were intoxicated at that time of the sale? |
| | MAR | I can't tell, you know, I've always seen like them exactly the same situation. The video will prove you that. |
| | AB | Yeah. Go for it. |
| | MAR | They like normally on that sort of situation whenever you saw them. [Pause] Sorry, it's just internet. |
| | AB | It's alright. |
| | EB | It's okay. |
| | AB | Did you connect to our Wi-Fi? |
| | MAR | I didn't. I connected to my phone actually. |
| | AB | Right. |
| | MAR | Yeah. |
| | EB | If you try and go on the Wi-Fi. I think there's one called Self-Serve. |
| | AB | There is, yeah. |
| | EB | Yeah, you can get on that. |
| | AB | Or Self-Connect, something like that. |
| | EB | Yeah. Self something. I don't think it requires a password, so. |
| | MAR | And that's, I mean, wait five, ten seconds. |
| | EB | Yeah. |
| | AB | Yeah. No worries. |
| | MAR | And the reason you saw, like, so many people in that time, again, the reason ... I've got the video for that as well, there's around twenty to thirty people who goes to the next-door charity. |
| | EB | Okay. |
| | MAR | They go to the next-door charity. Out of thirty people, five, six, seven, whatever, they come to the shop, buy these drinks as well, you see. We like, I mean, I've got the video recordings here. My staff telling them, please stay out of the shop. |
| | EB | Okay. |
| | MAR | The video's open now. So, here's some recordings of ... sorry. |

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| | AB | That's alright. |
| 14:00 | MAR | People standing outside. |
| | EB | Have you got these dated? |
| | MAR | Yes. |
| | EB | Yeah. |
| | MAR | Yes. |
| | AB | What was the date of this one, please? |
| | MAR | I'll get it out in a minute, please. It's my staff telling them could you please move out of ... |
| | EB | So, is this when they're stood outside? |
| | MAR | Stood out. |
| | EB | Okay. |
| | MAR | And then we go to the specific, you know, that guy, then you see. These are the like overall state of the area and that's impacting our business as well, you know like I've raised this before a few times with you, but that is the root cause of the problem. This is why people get together there, just to get some free food. Look at the number of these. Around twenty, so fifteen, something like that. [Video playing] Again, my staff instructing them to move out of the premises, please. Some of them, listen, some of them say, do whatever you wanna do. Come fight with us if you like want us to move. Free country, we'll stay wherever we want. So, there is a video playing on a competitor's shop which is very next door to mine. |
| | EB | Yeah. |
| | AB | What does that one show, sorry? That one you've just shown. Is that she's come from the next shop? |
| | MAR | Coming from the Premier next door. Whatever we refuse, so you'll see the people we would refuse, they would go to the next door. So, this guy's complaining like why can't you serve me and they can? |
| | AB | And when was this taken? |
| | MAR | I'll get you all the dates, you know. |
| | AB | Thank you. [Video playing] |
| 16:10 | MAR | Refuse again. I will quickly fast forward again, so will save your time. Come back with the can. Barely walk in and refuse again. Both of time. You know the state of this, he's a homeless guy. Stand outside while I'm in shop, went next door, come back with the cans in their hands, okay? |

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| | EB | Yeah. |
| | MAR | And this is the guy. So, that's his normal state. So, whenever he comes in, he walks like that. |
| | EB | Right. |
| | MAR | As you could see with, sometimes his eyes are closed, sometimes is open, that's his behaviour, so he just gets refused from ours. |
| | AB | Was that him being refused there? |
| | MAR | Yeah. And he's coming. |
| | AB | I get what you're saying, but if that's his normal walking, he was refused that time, why wasn't he refused the time we were talking about? |
| | MAR | I get to that point. |
| | AB | Okay. Go for it. |
| | MAR | That time, we were giving, sort of working with you, stop the Knight's Cider for the whole week. |
| | AB | Yeah. |
| | MAR | Just to see the impact like. |
| | EB | Oh, so he was refused when you didn't have the Knight's Cider? |
| | MAR | We didn't have the Knight's Cider, "Please, sir, go elsewhere", so he went straight to the next-door shop with the same sort of condition and bought the can, came out with a can. |
| | EB | Just out of interest, when you talk about these people and this is the normal way they are. |
| | MAR | Yeah. |
| | EB | Do you not think that's because they're always intoxicated though? |
| | MAR | It could be one of the reason, yeah, but you know, let's conclude that point. So, these are like twenty to thirty people in the whole of Stockton, you know, like you, the council, get criticised they've been in the town centre drinking on the street and all that. I would raise this issue, like why are you not implementing the PSU Order? |
| 18:06 | EB | PSPO? |
| | MAR | Yeah. Like, why is it not ... |
| | AB | I can answer that. |
| | MAR | Why is not being implemented? |

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| | AB | Yeah. This is an interview about yourself, not us, to be fair. What we're trying to do is tackle street drinking. |
| | MAR | I'm going to the root case. |
| | AB | You're going to the root cause? |
| | MAR | The root cause of this issue, you see. |
| | AB | Yeah. Well, the root cause is that they're all addicted to alcohol. |
| | MAR | They are. |
| | AB | And where do they get their alcohol? They get it from shops that sell high strength, low cost. |
| | MAR | I just stated, like if they get refused from one shop, they have many other options and the next-door neighbour, like, completely refused to working with you and simply said he would not stop any high strength cans and where I agreed with you and helped with yours and I've always did, you see. |
| | AB | Yeah. Obviously, we're not targeting you specifically. |
| | MAR | It looks like that, Adam, specifically, you know. |
| | AB | The interview's about your potential breach of the Licensing Act, in particular the footage we've just shown there where we're saying two people are intoxicated that have been sold alcohol. |
| | MAR | And I've just showed you the normal status. |
| | AB | You've not shown me the other female. |
| | MAR | I do not have the recording for the other female, but I personally like serve her many times with a similar sort of situation. I do not have any recording. |
| | AB | Of the female? |
| | MAR | Of the female, you see, because she's always been like that. |
| | EB | I think, in my view, and probably the view of the Licensing Team in general, and probably Adam's team, is that these people are always intoxicated. |
| | MAR | Mostly, yeah. |
| | EB | Yeah. So, then I would say if they're always like that, then you're probably always serving them drunk, would be my opinion. |
| | MAR | Yeah. |
| | EB | Again, if you want to use that as a defence, that's totally fine, we're not gonna stop you doing that. |

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| | AB | Yeah. Of course. |
| | EB | But my opinion would be that these people are addicted to alcohol, as Adam said, and they're always in a state of intoxication, which is where the problems are coming, because they're continually being served as if that's their normal state, when it's not. Does that make sense? |
| | AB | Yeah. |
| | EB | And then they're causing problems. |
| | MAR | I've just showed you some evidence where they get refused from my place. |
| | EB | Was that during the week, though, you said because you didn't have Knight's Cider? |
| | MAR | Yes, and they would just simply go to the next-door neighbour. |
| 20:01 | EB | But, is that because they wanted the Knight's Cider and you didn't have it? |
| | MAR | Yes. That's right, yeah. |
| | EB | Yeah. So, my question would be, if you're saying you're refusing them, have you got a refusals book? |
| | MAR | Yes, we do. We do record online till system with the refusal as well, which it records all the refusals, whatever we do in the shop. |
| | EB | Yeah. |
| | MAR | I can provide you a copy. |
| | EB | 'Cause I think that would be probably a better mitigation than your week, 'cause probably what we'd say is the week where you didn't have the Knight's, these people want the Knight's, they want the high strength, which we all know, they've come in to yours, they couldn't get it, so yeah, fair enough, they go next door to get. |
| | MAR | Okay. |
| | EB | You know, they haven't been refused. |
| | AB | You've raised a fair point. Yeah, we're not disagreeing with that. |
| | EB | Yeah. |
| | MAR | I mean, Adam, that's what I explained to Elliott many times, you know, through the emails and said look, I'm happy to completely stop the Knight's Cider, okay? |
| | AB | Yeah. |
| | MAR | But all it's gonna do is just impact the specific shop, the Rowntrees, the sales would go down. It's already struggling to, like, survive. I don't know why he bought it. It's basically my brother's shop. |

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| | AB | Okay. |
| | MAR | I don't know why he taken over, like I wasn't in the favour of buying the shop. |
| | AB | Right. |
| | MAR | But this issue would continue, it continuously going on you see like we will stop, they have the option go next door. Another shop there. Many other shops there as well, you see? |
| | AB | Yeah. We're not ignorant of that, and I think it's fair. I don't mind talking about the bigger picture, but like I said earlier, the specifics is the offence that we're talking about there and one that we're gonna show in a second, so that's what I'm trying to ... |
| | MAR | I mean I've showed you the video of that specific person and their state. |
| | AB | Of the male, yeah. |
| | MAR | And I do not have something for the female, but she's local. I would be able to get some sort of recording and show that she just always in that state. |
| | AB | No. You don't need to. I think what Elliott's getting at, just to go back to it, if they're always intoxicated, though, and you're still serving them, then that would be bad as well. Do you know what I mean? If that's their permanent state and they are ... it won't be their permanent state, obviously, 'cause they're human beings. |
| | MAR | Yeah. |
| | AB | If that's their semi-permanent state in a public place, then should they be sold alcohol? |
| | MAR | They shouldn't. |
| | AB | I think that's what I was trying to say. |
| | MAR | I agree in effect, but again, we would reject, we would refuse, they will go next door with the same state and will have the ... because they're known to be sort of like, you know, when somebody known to be, oh, he always looks smart. |
| 22:13 | EB | Yeah. |
| | MAR | So, sometimes these people, you know like, these fifteen, twenty people we're talking about in Stockton, they've always been in the state that it's very like generic for the people to just assume that, you know they just, you know, look like some people. |
| | AB | Yeah. |
| | EB | Yeah. |
| | AB | No. I agree. |

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| | MAR | You know, you just make it. |
| | EB | Yeah. I think probably the thing is, obviously, I totally appreciate what you're saying, you know, if this goes, you're gonna go next door. We know that. We understand that. |
| | MAR | Yeah. |
| | EB | However, the problem is, one, ignorance of the law is not a defence to say, oh, we're doing it because they're doing it, sort of thing. |
| | MAR | I understand. I completely understand. [Inaudible] |
| | AB | Yeah. |
| | EB | Exactly. Unfortunately, as I've spoke about before, all the issues we're getting at the minute is from your store. I'd say, we've been collecting the CCTV. I've had one report from the other shop and I'll go on to it later, we've had many from yours. |
| | MAR | I'm happy to share around ten videos. |
| | EB | Yeah. I think it would've been helpful to share this at the time, though, about them. |
| | MAR | Ten videos of the same people. |
| | AB | Of them? |
| | EB | Yeah. |
| | MAR | Getting served from ... so that would add up with your reports as well. |
| | EB | Yeah, which I think would be great. |
| | AB | I could take that one. |
| | EB | Yeah, which I think would be great, but I think you should've reported this at the time 'cause then we would've had a fair review. |
| | MAR | Okay. |
| | EB | At the minute we've got, not to this scale, but to give you an example, hundreds of complaints about Rowntrees. |
| | MAR | Yeah. |
| | EB | Minimal complaints about Premier. |
| | MAR | I mean, again, Elliott, Adam, you know Rountrees is very next door to the charity place. |
| | EB | Yeah. |

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| | AB | Yeah. |
| | MAR | And with the Premier, it's like a few metres down the road you see. |
| | EB | Yeah. |
| | AB | Yeah. |
| | MAR | So, whoever's standing outside for the food, people always gonna assume, oh, they're standing outside the shop and you've seen the figures, around fifteen, twenty people, waiting for the food. |
| | EB | Yeah. |
| | AB | Yeah. |
| | MAR | And you've seen the state of them, you know, they all like intoxicated, drunk and like not in the right state at all. |
| 24:02 | EB | Yeah. |
| | MAR | But this is why you keep getting complaints about Rowntrees, but Rowntrees has nothing to do with it, you know. They would just go to next door. Even my staff started telling them, could you please move out of the way. Council been on our case. Just please stay away otherwise we won't serve you here as well. We implemented the policy of two, three cans. |
| | EB | Yeah. I remember you saying that, yeah. |
| | MAR | You remember? And we have so many refusal, like staff is clearly instructed to like not to serve. |
| | EB | I think it would probably be important to get that refusal log, I think. |
| | MAR | That's fine. |
| | EB | Yeah. Is the reason included on the refusal log? |
| | MAR | It does have like a very generic reason, you know. Too drunk. |
| | AB | Right. |
| | MAR | Underage, and it just, you know my line automated till system? This is the system I have placed in all my stores. You know, I'm running five stores, but this is the only like concerning and keep coming up again and again. |
| | EB | Yeah. |
| | MAR | But, I mean, I don't understand, Elliott. Let's go for the second evidence what you have, 'cause I've got ... |
| | EB | Yeah. No, that's fine. |

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| | MAR | I know which one you're referring to. |
| | EB | Yeah. |
| | MAR | And I've got a defence for that as well. |
| | EB | Right. That's fine. |
| | AB | That's fine. |
| | EB | So, if we can just revert back to plan, then. So, we'll just ask you some questions. You might have covered some of these already, but just to make sure we've covered all bases. |
| | MAR | Sure. |
| | EB | So, do you think the male buying two cans of cider in the grey or black hoodie was drunk or appeared to be drunk? |
| | MAR | I prefer not to say, 'cause I've always seen him in the similar state. |
| | EB | And do you believe the female in the red coat was drunk or appeared to be drunk? |
| | MAR | Same answer for that. I've served her for like over ten years and the state never changed. |
| | EB | Yeah. Does it concern you, sort of the volume, obviously, and I think fair to say been about five or six drinkers coming in, didn't we, in that period? Does it concern you the volume of drinkers you're getting in? |
| | MAR | So, the reason being is, we've got a charity very next door to it. Whenever they serve the food, so out of thirty, there's some proportion, like five, three, four, whatever, they come to the shop and buy at the same time. This was the reason of all of them coming at the one point. |
| 26:14 | EB | Right. That's fine. So, that's everything on the first bit of CCTV. |
| | MAR | Thank you. |
| | EB | Do you want to say anything else on that before we move on? |
| | MAR | I think I've explained enough and I've showed you enough evidences as well. |
| | EB | Excellent. Are you happy with that as well, Adam? |
| | AB | Yeah, happy. Let's move on. |
| | EB | Yeah. So, CCTV on 3 rd July 2025 shows only two customers again attending the shop within the hour of CCTV provided not buying high strength cider, or lager, but it's mainly cider. During this hour, again a number of prolific ASB offenders have bought alcohol from your shop and also a female who appeared to be very young. I will now refer to CCTV which I will play for you from 13.29 to 13.34. |

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| | MAR | 13.29 to 13.34. 3 rd of July you said, yeah? |
| | EB | Yeah. |
| | MAR | Thank you. |
| | EB | When it starts, we have a male coming in just buying a Knight's Cider. Yeah. He's there. So, not much concern and then it kind of escalates from here I suppose. |
| | AB | No, he's just ... yeah. [CCTV playing] |
| 27:58 | EB | So, this is the female. Pink top. Pays your shopworker just outside the till area with what appeared to be one coin, or maybe two. Gets a Knight's Cider Black Storm, puts it in her jacket, or of the type. Shows the man at the till. Puts it in her coat pocket, gets the money and off she goes. Probably appears to us fourteen, fifteen years of age. Could look younger, or older. Wasn't asked for ID. We'll just continue watching this through 'cause there's a few more bits and then we can go back and as you about it. |
| | MAR | Okay, sure. |
| | AB | Yeah. [CCTV playing] |
| | EB | So, this is the same male. |
| | MAR | The same male. |
| | EB | Yeah. |
| | MAR | Same male again, yeah. |
| | EB | Possibly same jacket, I think actually. |
| | MAR | Same jacket. |
| | EB | Yeah. |
| | MAR | In the same state again. |
| | EB | I would say worse, in my opinion. |
| | AB | We'll keep watching it. I suppose, I mean ... |
| | EB | So, I think he's a lot more intoxicated this time when he's come in. |
| | AB | Yeah. |
| | EB | Sort of opened his mouth, pushing his head back. Two cans of what appears to be Knight's Cider Black Storm, etc. Puts his hands in the chocolate. |
| | MAR | Seems more like talking then pushing his head back. |

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| | EB | Isn't very stable. So, still messing around with the chocolate, leaning back. I would say almost falling back. Holding onto the counter, swaying side to side. Gets his change and his two cans of cider, I believe. Yeah, and then exits the store. So, my first question would be, do you want to just give me your first comments on that piece of CCTV? If you want to start off with the first girl, I think it's probably good. |
| 30:14 | MAR | I'll start with the first girl. |
| | EB | Yeah. |
| | MAR | I think it should be fine. So, as been in this area, I personally knew this girl. She was in my shop the other day which is, I've got the dates like two or three days ago, and I'm gonna play the video confirming her name. I mean you have the access to go check her age. [Video playing] |
| | AB | Are we certain this is the same girl? |
| | MAR | So, yes. |
| | AB | Right. |
| | MAR | This is the exactly same girl. I know her boyfriend too. |
| | AB | You know her, so you know? |
| | MAR | Yes. |
| | EB | It's not very clear on this one. I don't know if we'll be able to fully ID. |
| | AB | There was a bit where she looks towards the outside. |
| | EB | Yeah. |
| | AB | Could you get the [inaudible]? |
| | MAR | Yeah. |
| | AB | Thank you. [CCTV playing] They're causing us an issue. |
| | MAR | Well, as soon as saw the recording, I was like, you know Elliott must be talking about it, because she's really, I mean really small, and she does not have a height at all. |
| | EB | I'm not sure. |
| | MAR | Well, you'll find out. There you go. Exactly same. That's it. |
| | AB | Let's have a look. |
| | MAR | She can confirm that. I showed her this video and she confirmed. She said like she's barred from that shop now. |
| | AB | She's barred from your shop? |

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| | MAR | I mean the Rowntrees now 'cause she's told after that. |
| | AB | Oh, yeah. |
| | EB | I mean, just looking at the head, does it look like she has a more central parting than she has at the side. |
| | MAR | And, Elliott, different hairstyle, but it's the same girl. Search her name. I mean, I can prove you with her height. |
| 32:01 | AB | Could you play it again? Is that alright? |
| | MAR | Sure. |
| | AB | I just want to hear what she said. [Video playing] Thank you. |
| | MAR | She still comes to my shop, I mean. [Video playing] |
| | | <i>"They causing problem for us."</i> |
| | | <i>"Yeah."</i> |
| | | <i>"What's your name, please?"</i> |
| | | <i>"Sherry-Lee Harrison."</i> |
| | | <i>"And how old are you?"</i> |
| | | <i>"I was born on 3rd July 2003, I'm twenty-two."</i> |
| | | <i>"Twenty-two years old. Okay. Thank you very much."</i> |
| | AB | She's twenty-two. |
| | MAR | Yes. |
| | AB | Great. Well, she's saying she's twenty-two, sorry. |
| | MAR | You know, the second you mentioned the underage person, Elliott, I went straight into like you see the CCTV was provided by me, on your request. |
| | EB | Yeah. |
| | MAR | You know, if I had anything to hide, could've come up with an excuse of CCTV not working or whatever, you know, but I knew we've got nothing to hide. This was the person got served there, and luckily, I was in the shop and she walked in. I said, come here. They causing problem because of you, you know, and I said, come on, tell your name and give your date of birth, and she confirmed that and I showed her the same recording, you know, the one you got. I was like, look, you're getting served in other shop and they just assume that you really young, so that's what her response. |
| | AB | That's fine. |

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CONTINUATION OF TRANSCRIPT OF RECORDED INTERVIEW OF MUHAMMAD ADNAN RABANI

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| | | |
| | EB | Yeah. |
| | AB | When was that recorded? Date and time? |
| | MAR | I know, Adam, three days I'll give you the exact time. |
| | AB | Thank you. And at the end of the interview, could you give the date and time for the other videos as well? |
| | MAR | Sure. |
| | AB | Thank you. |
| | MAR | So, where did it saved? Here. |
| | AB | Thank you. |
| | MAR | So, this was 24 th July. |
| | AB | Yeah. |
| | MAR | 5.24. I can provide CCTV recording from my shop as well, where she came in and where I ... |
| | AB | What was it, sorry? 24 th July? |
| | MAR | 24 th July. I think you spoke to me a couple of days before that. |
| | EB | Possibly. |
| | MAR | Or maybe 22 nd or 21 st , something like that. |
| 34:02 | EB | Yes. It would be around there. |
| | MAR | Then we had a look at the recording and luckily, we had a delivery day and I was there. She walked in. I said, come here, like, I need to have a word with you. |
| | EB | Yeah. |
| | MAR | And I showed her, I said, is you getting served in there? She was like, yeah, but I'm not allowed in there 'cause I shoplifted. |
| | EB | Right. |
| | MAR | I said, okay, but say your name and date of birth. |
| | EB | Alright. Okay. |
| | MAR | So, I mean you can more than welcome to search her. I can share this video with you. |
| | EB | Yeah. I think all the videos you've shared, it would be really useful for us to have them as well. |

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| | MAR | That's fine. |
| | EB | If you can break them down as well and tell us what dates they're on. |
| | MAR | I mean, the only way I could give it to you in the USB stick, you see. |
| | EB | Yeah. |
| | MAR | 'Cause I can't email 'cause they're heavy files, you see. |
| | EB | Right. Could you send them on WhatsApp to me and then I'll just save them and put them on the computer for you? |
| | MAR | Yeah. Of course. And let me just back this up with our till system. Adam, this is what every transaction says when you serve them. You know, anything like a vape, any scratch card, any tobacco accessories. |
| | AB | That comes up? |
| | MAR | That comes up. That shows what sort of proof they have and if they don't have, under what basis are we refusing them, so it has no ID, drunk, abusive, underage. |
| | AB | And that comes up for cash and card? |
| | MAR | Either way. |
| | AB | Yeah. When you put the till open. |
| | MAR | As soon as we scan the product, it would come up with that. It's not just in this Rowntrees shop. You know, Rowntrees didn't have these tills, Elliott, and we got them installed. This system is called RDP till system. |
| | EB | Yeah. It's quite a common thing to have like the prompts. |
| | MAR | Yeah. |
| | EB | Yeah. |
| | MAR | And it's mainly like with the Premiers only, you know? |
| | EB | Yeah. 'Cause I think previously they did have a prompt, but the prompt might not have been as ... |
| | MAR | That wasn't good enough, you know? |
| | EB | Yeah. |
| | MAR | We got rid of the old system and I put this new system in place with the RDP, 'cause all the staff is trained under this system and it does have all the, you know, refusals, anything you like. All you've got to do is go to the till, load the reports and there you go, like all the refusals are there, times, dates, everything. |

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| 36:03 | EB | I think a refusal report would be good. |
| | MAR | Perfect, yeah. |
| | EB | If you can get that for us after the interview and send it over, that'd be great. |
| | MAR | Yeah, no probs. I mean, yeah, that should be fine. The only reason is 'cause the till's been newly installed. |
| | EB | Okay. |
| | MAR | Maybe like three, four weeks ago. I'm not too sure about that. |
| | EB | Yeah. That's fine. |
| | MAR | But that should cover the timing we're sort of looking for. |
| | AB | Yeah. |
| | EB | Yeah. That's fine. |
| | MAR | And to come to the open cans, this is a clear notice at the window. |
| | EB | Right. We'll get onto the open cans in a minute. |
| | MAR | Okay. |
| | EB | We'll just stick to the guy who was drunk. |
| | MAR | Cool. I mean, so was it in two different dates? |
| | EB | Well, yeah. So, we had the one on the 2 nd where I believe he was slightly drunk, but I think in that one ... |
| | MAR | The 2 nd and 3 rd July, I mean, Elliott, what I'll do, I'll get some recordings from my own shop, you know, for him coming to there, 'cause they all go to the shops, you know like we've got three, four shops there, he'll be going around the shops. This guy is always in a state, you know. Literally like, you're walking ... you will walking on the, I mean you'll see him on the street. You'll see him sitting somewhere in the town. |
| | EB | Yeah. |
| | MAR | He's always in that state. |
| | AB | But I think, I don't want to repeat what we spoke about earlier, but I think if we're saying that he's semi-permanently intoxicated, then he shouldn't be sold alcohol at all though. Do you know what I'm saying? Because would you, I mean we'll go back to the ... do you want to put the footage on? |
| | EB | Yeah. |

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| | AB | I'm just thinking, we'll watch it again, just to refresh our memory, but my question is, do you reasonably believe that he is not intoxicated, do you know what I'm saying? |
| | EB | 'Cause if it's him all the time or not, obviously the offence is serving somebody who's drunk. |
| | AB | Am I right in thinking there was another clip, by the way? |
| | EB | Later on, yeah. |
| | AB | Yeah. Thought so. |
| | MAR | That's just his style. He'll nod his head and I think he's got a problem with the eyes as well, you see. He's sorting the chocolates out. He's not like leaning on them or anything. He's fixing the chocolates. |
| 38:10 | AB | So, throughout this entire clip, you're saying, I mean ... yeah. |
| | EB | I mean he even had his ... |
| | MAR | Look, he's sorting the chocolates out, man. |
| | AB | So, are you saying that he is not intoxicated? |
| | MAR | Who am I to say without having them tested, you see. |
| | AB | I know what you're saying, but obviously, you're the licence holder to be fair. |
| | MAR | I am the licence holder. |
| | AB | Do you know what I mean? |
| | MAR | But I've explained to you, he could possibly be tipsy or drunk, but the issue is, he's always in that state. |
| | EB | I suppose possibly the direct question is then, if you were working today, Adnan, would you serve him in that state? |
| | MAR | Yeah. First of all, Elliott, you know me, I don't want any drunk person coming into my shop, so as soon they told me, like, listen, we could agree with a licence with a six month [inaudible] as a perfect, that's what I want. I don't want to do [inaudible] or anything like that. I wouldn't want them to be coming into my shop, first of all. Secondly, I do not sell any of the Knight's Ciders in my shop. If I'm working, they wouldn't be in that shop, or they would be quick in and out, I would even give a free sandwich and get them out of the shop. |
| | EB | But, obviously, you're responsible for this shop. |
| | MAR | Yes, I am. |
| | EB | And you're authorising these people through your personal licence to sell this alcohol. So, if you were working right there in that shop, as you could be as |

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| | | designated premise supervisor, and he came in in that state, would you serve him or would you refuse him? |
| | MAR | Of course, I would refuse him. |
| | EB | You would refuse him. |
| | MAR | Of course, I would refuse him, yeah. |
| | AB | So, on that basis then, the member of staff who served him there, was he in the wrong to serve him? |
| | MAR | On that day ... |
| | AB | If you as supervisor are saying you wouldn't serve him. |
| | MAR | I mean, we did have a word afterwards, you know like after I saw these recordings, especially when you mentioned underage. That was really concerning for me, you know like because been working ten years, never been one incident. Loads of letters there, you know, with the test purchases. |
| 40:00 | EB | Yeah. |
| | AB | Yeah. |
| | MAR | We passed all those. So, as soon I see that, I had a word with everybody. I said, forget about the sales or everything. It doesn't matter if they're getting served by next door or not. All you should be doing, you refuse them. Go stand outside, take a little clip and I'll share it with Elliott and we'll see if he takes any action against them or not. That's what I told straight after, you know, like he mentioned ... |
| | AB | They requested the footage. |
| | MAR | Yeah. |
| | AB | Yeah. |
| | EB | Yeah. Alright. Fair enough. |
| | MAR | Elliott, I mean, I do note, you know, I don't just have one shop, I've got many other streams of, like, working. |
| | EB | Yeah. No, we know that. |
| | MAR | You know, I'm a student as well. I really like when I help the area, yourself, and I'm a [inaudible] as well, you know. Like, these are the important ones. All again repeated again. Have a word with next door. We'll stop the big ciders at all, you know. |
| | EB | Yeah. I mean to say, we tried, but again, unfortunately, as I've said before, we're not having the complaints about next door. |
| | MAR | I mean, I can share the ten videos with you, the one I've got here. |

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| | | |
| | EB | Yeah. |
| | AB | Yeah. We'll take them, yeah. |
| | MAR | I mean that's enough for you to go to him, look, that's evidence we've got and that's what you're doing and see what action. He might be in the same table and say like, okay, I'm happy to stop the sales after I've seen these videos. |
| | EB | Yeah. |
| | AB | I know what you're saying and I get ... I don't mind talking about the big picture, but just to drill down again, the interview is about the effects ... we'll take the videos. |
| | EB | After the interview, yeah, we can have a discussion around that and then, obviously, we can look into that. |
| | MAR | Yeah. |
| | AB | Yeah. |
| | EB | As I say, can we just go back to the female with the pink coat. Obviously, your age verification policy is Challenge 25. |
| | MAR | Challenge 25. Anybody looks younger than twenty-five, we'll ask them for ID and if they don't have ID regardless, whatever they say, I'm twenty-eight, twenty-nine or whatever, they will completely get refused from that, unless they've been previously served by another member of staff or known to the shop that they are our regular customer and they're over eighteen. |
| 42:06 | AB | That they're over eighteen, yeah. |
| | EB | Right. Yeah. 'Cause that was gonna be our question. She's twenty-two years old and probably looks younger. |
| | MAR | Yeah. |
| | EB | She wasn't asked for ID, so she wasn't asked for ID on the basis that she is known, basically. |
| | MAR | And, I mean, you get the repeated customer every day and you can't be ID'ing them every single day, you see. 'Cause you know them, you serve them enough time and it would be inappropriate and it'll make them angry to keep asking them for ID, even though you know that they're old enough and somebody or yourself saw the ID before. |
| | EB | Yeah. Alright. No problem. So, we're just gonna skip to two o'clock on the footage. |
| | MAR | And that's on 3 rd July, yeah? |
| | EB | Still on 3 rd July, yeah. So, we have this guy who's buying something else, I believe, and then we have somebody come in shortly after him. [CCTV playing] |

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| | | There we go. So, male enters with no shirt on. Appears to be carrying his coat/shirt. Seems a bit unsteady on his feet. Bounces around a little bit. Puts a can of cider. Shop worker's dancing with the male. |
| 44:12 | MAR | They're in a happy mood. The sun must be out. |
| | EB | The male's bending over, stumbling around, trying to ... |
| | AB | Yeah. He's swaying a lot, isn't he? |
| | EB | I'm not sure what he's trying to do, but he's all over really. I think that's a fair analysis. He's in his coat trying to find some money, possibly, and a cigarette in his mouth. |
| | MAR | Unlit one. No smoking allowed in the shops. |
| | AB | At least it's unlit, we think. |
| | MAR | Yeah. Thanks. |
| | EB | Yeah. That was a concern. |
| | MAR | 'Cause that would've been a different [inaudible]. |
| | AB | Pretty happy it's unlit there, I think. |
| | EB | So, the male goes out of the view, but he does come back in a minute, I believe. Male, still no shirt, stumbling around, almost comes through the counter, I think, when she tries to give him the money and then takes the can and off he goes. So, yeah, just overall thoughts on that one again. What do you think? Any comments? |
| | MAR | This person is, again, known by me and having been getting served for like over ten years or so and he's always in a happy mood, as you saw on the video, like always wanna have a chit chat with you and that's all he did, you know like he wasn't drunk on the video. That's his normal state. I could surely say that, 'cause that's how he behaved in any other shop he goes like, and I have a nickname for him, and I call him "smackhead" whenever he comes in, and he names me as well. So, he's very known to me that customer, you know, he's always in that state. So, he wasn't drunk or anything. He was like completely, like, normal. |
| 46:10 | EB | That's normal for him. |
| | MAR | Or what I normally see him. |
| | EB | So, if you were working in the shop, you would serve him. |
| | MAR | Obviously, like, that's his normal state. I mean without t-shirt, there's no such policy that if somebody's coming without t-shirt or whatever they're wearing, that's got nothing to do with me or shouldn't be with yourself as well. |
| | EB | No. |

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| | MAR | So, I would serve him. |
| | EB | You would serve him. |
| | MAR | Like if he's in normal state. |
| | EB | And you believe that video, which is received. |
| | MAR | That video, that's his normal state. He's always, you know like he can't stay still. That's his issue. He'll always be moving about. |
| | AB | If I jump in there? |
| | EB | Yeah. |
| | AB | I know this individual too. |
| | MAR | Okay. |
| | AB | And I would say that is not his ... I've seen him walk around town plenty of times and I think that is clearly very intoxicated from him. Do you say the way he was like moving around like that, swaying around? |
| | MAR | He's dancing. |
| | AB | No. Well after the dancing. |
| | EB | He was looking for his money and he was kind of ... |
| | AB | He was almost falling over the way he was leaning back and looking around and that. |
| | MAR | Adam, I mean I would disagree with you here, just respectfully. |
| | AB | Yeah. That's fine. |
| | MAR | That's how he normally acts whenever like he comes to the shop. Like you probably have seen him outside walking normally, but whenever he's in the shop, he can't stay still. |
| | AB | Okay. |
| | MAR | He's always moving about and leaning around. That's his normal character and I know this guy for again ten years or something, you see. Like, this is how long he's been ... you know my shop, it's a popular shop and they've been coming in there for a very long time. |
| | EB | Okay. |
| | AB | Do you reasonably believe that he was not drunk at point of sale in that video? |
| | MAR | You know reasonably like it's really tough again. |
| | AB | Yeah. I get that. |

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| | MAR | Like, he went to like a training officer. They still have to do a drug test to find out if the driver is intoxicated or not, so I could not reasonably say whether he was drunk or not, you see. |
| 48:10 | AB | I know what you're saying, and I appreciate that, but obviously, as a licence holder, it is your responsibility. |
| | MAR | Yeah. |
| | AB | We don't test, or the licence holder or the shop workers, don't test whether someone's alcohol. They don't breathalyse them. |
| | MAR | That's what I mean. |
| | AB | They have to rely on their training and their experiences. |
| | MAR | And there's no definition of a drunk person in the Licensing Act. Like I was looking for it, but it's person to person and reasonable beliefs, you know like what would probabilities, you know what the reasonable person would think about it, but any reasonable person would think the person who doesn't know this specific person. 'Cause I know this guy, that's his normal state. |
| | AB | So, you think, so would a reasonable person looking at this footage think that he is drunk? |
| | MAR | They would assume as they would assume that the girl you showed that she was underage. |
| | EB | Right. |
| | MAR | But we personally know her, saw her ID, only we would be able to, or any other shopkeeper could say that. No, she just got a small height and she is definitely over the age. |
| | AB | But this male, do you think he was drunk when he was served? |
| | MAR | Again, I would stick to my answer and I would say like ... |
| | AB | That's his normal state. |
| | MAR | This is his normal state. |
| | AB | So, is that a no then? |
| | MAR | I could provide multiple CCTV of him like coming in the similar state in the different shops. |
| | EB | Alright. |
| | AB | Is that a no, though? You don't think he's drunk in this video? |
| | MAR | You know you can't give a hundred per cent answer, like if he was drunk or not, it's a yes or no answer. I can't, like I didn't test him with anything, you see? |

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| | AB | That's fine. |
| | MAR | On judging his state, he's normally in that state. |
| 50:00 | AB | Okay. |
| | EB | Alright. I mean, that's fine. We are totally allowed to disagree. |
| | MAR | Thank you. |
| | EB | We obviously think he was drunk, and you don't. |
| | MAR | Yeah. |
| | EB | That's fine. That's your answer. |
| | MAR | Have we stopped with the interview? |
| | EB | No. Not yet. We're still going. So, quarter past two, if you want to make a note. |
| | MAR | Okay. |
| | EB | We have the male who's appeared already twice in our interview. |
| | MAR | Fifteen. |
| | EB | You know, in the ... yeah. |
| | MAR | This is the same male again? |
| | EB | Same male, but he comes with a friend this time. [CCTV playing] So, as you can see, he's quite drunk here again. He's very sort of wide and stumbly. |
| | MAR | Again, I would say that's his normal state. |
| | EB | Yeah. I'm not entirely sure what your shopkeeper's saying to him. |
| | MAR | I think he's on phone, the shopkeeper as well. |
| | EB | Yeah. |
| | MAR | And he's just serving him. |
| | EB | So, it looks like his friend's either gonna buy it for him, but he gives him the money, but then he gives it to his friend, or he's buying for his friend. |
| | MAR | They both bought each can. |
| | EB | Yeah. |
| | AB | They both bought each can? |
| | MAR | There was two altogether? |

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| | EB | Was there? |
| | MAR | Yes. Do you see in the wide arms? That's his bear walk. |
| | EB | So, I think he's got ... |
| | MAR | Just one. |
| | EB | What? Just one? |
| | MAR | Just the one, sorry. |
| | EB | Yeah. So again, I don't know who it's been bought for. |
| | MAR | Yeah. |
| | EB | It could be my opinion that, you know, it's been bought for the male who's drunk, but again, I think this just shows a picture that we are getting people who we are saying are in an intoxicated state and are in your store, basically, which is a concern. So, have you got any comments or just the same as previous? |
| | MAR | I mean, again, I'm happy to ban these people from the shop if that's what you want, because we always like saw him in that state. Their state would never change and that's all they come for, to buy those ciders. |
| | EB | Yeah. |
| | MAR | And I'm happy to, like, completely ban these coming and banning the alcohol again. |
| 52:04 | EB | I think for us, you know, I've worked with you throughout for a number of years now. |
| | MAR | Yeah. |
| | EB | For us, or for me anyway, it's not about telling you what you need to do. |
| | MAR | Yeah. |
| | EB | For me, it's about you running the shop in a way that upholds licensing objectives, but also promotes business. Again, I don't want to close the business. I don't want to stop you selling alcohol. |
| | MAR | Yeah. |
| | EB | Which I think I've been clear from the start, which is pretty fair, but again, the reason why we've got to this stage is because of the accumulation again. If you think banning these people is gonna stop breach of the Licensing Act then, yeah, ban them, but it seems your opinion isn't that. So, if your opinion is that you're still compliant with the Licensing Act, I would carry on doing what you're doing, but in our opinion it's not, if that makes sense? |

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| | MAR | I mean, again Adam, you both here in the office. We deal with them on a daily basis, you know? These are like twenty to thirty people. These are the problem in the whole of Stockton, you see like, you know they would be Rowntrees, they would be next door, they would go to my brother's, they would go to mine, so they would be all over the place. So, the best thing here, I know it's my interview, I'm being interviewed, but the bigger picture is, if you could speak to the next door, we are more than happy to stop the sale of Knight's Cider, then there will be a substitute, you know like a Foster or whatever. |
| | EB | Yeah. |
| | MAR | And I'm not doing a single can in my shop, also anything over 6.5% at all. They only come when the shops are closed to get some sandwich or maybe like soft drinks, and I'm doing really well without these, you know? |
| | EB | Yeah. |
| | MAR | And I'm happy to help and do my objectives as well, but again, we would refuse. Next door option, be the same state, 'cause they're known to be in that state all the time, so it's really tough for a shopkeeper to tell, oh, is he intoxicated or has he been, or is he just tipsy or is being like completely intoxicated? So, I really like have no idea what to do in that situation. I did give you the suggestion that we are happy to do that and we did not [inaudible] to this, you know, for a whole week and with the other shopkeepers compromising with you, so. |
| 54:21 | EB | Yeah. I mean again, I totally appreciate what you're saying about, you know, you guys do on a daily basis, but Adam and his team ... |
| | AB | I'm out as well, yeah a lot. |
| | MAR | Is he? |
| | EB | Yeah. You know, they deal with them, the same amount, if not worse to be honest, I think. |
| | AB | Yeah, I think so. I think, like I say, again I don't mind speaking about the bigger picture, but the interview is for the specific offences. |
| | MAR | Yeah. |
| | AB | I kind of know what you're getting at in terms of the semi-permanent state of some of these people. |
| | MAR | Yeah. |
| | AB | I think, especially going back to the most recent clip or the second most recent clip of the ... in fact, actually, what nickname did you give him? |
| | MAR | "Smackhead." |
| | AB | "Smackhead." And what nickname's he given you? |
| | MAR | He calls me "crackhead". |

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| | AB | He calls you "crackhead". Right. Okay. So, okay, so using your nickname "smackhead", obviously I know that gentleman fairly well and I think it's pretty clear, and we can agree to disagree, that's fine. |
| | MAR | Yeah. |
| | AB | But in that footage, he is clearly intoxicated, in fact quite high level compared to what I've seen him in the past. He's swaying around and all sorts. So, I know what you're saying in terms of the bigger picture and next door, we're not blind to that, but in terms of the interview, I think we're talking about contrary to the law. |
| | MAR | I mean in terms of this specific incident, I could back this up with a few other CCTV recordings, you know, where he wouldn't be buying any alcohol. |
| | AB | Right. |
| | MAR | But he would be in the similar state, from my own shop. |
| | AB | Okay. |
| | MAR | 'Cause it's our customer too, as I mentioned, I could get a CCTV video of him being in the same state. That's the, like you know, normal and it's again fifteen, twenty people and this would keep repeating unless the charity is moved to somewhere else. |
| 56:00 | EB | Right. No, we appreciate that. Alright, so if we can just move on and then we'll have a chance to wrap up at the end anyway. |
| | MAR | Sure. |
| | EB | So, that's the main, these two CCTVs. I want to look at your staff training, to be honest. |
| | MAR | Sure. |
| | EB | So, what do your staff get trained on? How often? |
| | MAR | So, staff is trained with Challenge 25 proxy sales and any drunken person or anything they think, you know like if the person is intoxicated or, I mean is not in the right state, they will completely reject him. How often? It's every three months we repeat the training, and the training standard is again Premier and One Stop. I'm part of these two franchise. My Durham store is One Stop and Stockton is Premier and some of them have the qualification as well as myself, I've got the qualification as well. |
| | EB | Do the people working in Rowntrees have the qualification? |
| | MAR | They have got the training. |
| | EB | Just the training, not the qualification? |
| | MAR | Not the qualification, but we share the, what's it called? Staff. You know, like if we're short staffed in one premises, so they'll go work in a different. So, it's the same standard we follow in each shop. |

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| | | |
| | EB | Yeah. Can you provide me with a copy of that training after the interview? Is that okay? |
| | MAR | Of course. |
| | EB | Can you send me that in email? |
| | MAR | Yeah. |
| | EB | And you can send me like two lots. So, like one that's six months ago, one that's three months ago, just so I can see it's on a rolling basis, if that makes sense? |
| | MAR | Sure. |
| | EB | Then I'm assuming when they join as well, they get like an induction pack. |
| | MAR | Yeah. That's fine. |
| | EB | Yeah. So, you do have a condition on the licence that "There shall be a written record of training with an adequate system of staff training to avoid their selling alcohol to underage customers which will be updated on a quarterly basis for all staff members", so every four weeks. |
| | MAR | I mean, if it wasn't a condition, we would still be following the same one, you see. I mean quarterly we do it, you know, just to memorise, refresh the memory of all the staff. |
| 58:01 | EB | Yeah. That's fine. |
| | MAR | Well, some of the members have been working for like five years, four years, so I mean they're well trained about it. |
| | EB | Right. |
| | MAR | As I mentioned earlier, like, multiple times Trading Standards been to my shop. Multiple test purchases. Got loads of [inaudible]. It must be in your records as well. |
| | EB | Yeah. |
| | MAR | There's never been a single incident of any underage sale or anything else. |
| | EB | Yeah. That's fair enough. So, I'd now like to move on to discuss the ongoing issues we've been having since you took it over on 2 nd April 2025. That's when we received the transfer paperwork into your name. So, I would also like to start off by reminding you that Adam and I sat in this room and spoke to you when you took it over. |
| | MAR | Yes. |
| | EB | Advised you, obviously, of the issues that were facing the business at the time. |
| | MAR | Yeah. |

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| | EB | Which I just want you to confirm that we did do that and we did tell you about the issues that are going on. |
| | MAR | Yeah. You did. |
| | EB | So, obviously, before you took the premises over, there was already ongoing issues and since you have taken over, four pieces of CCTV have been got from, basically, information contributing to antisocial behaviour in Stockton Town Centre and undermining the licensing objects. So, the first piece of CCTV I'd like to refer to is from 11 th April 2025 at approximately 13.20, which I will get you now. Again, we have got more pieces of CCTV which may be used at a later hearing to discuss the location of the shop. I don't think it's appropriate for me to ask you about it because you weren't in charge at that time. |
| | MAR | Yeah. |
| | AB | Agreed, yeah. |
| | EB | But, ultimately, which, obviously, you got later, I feel like the location of the shop is not helpful, which I think we can agree on that. |
| | MAR | Yeah. |
| | EB | But again, we'll focus on these bits of CCTV for now and then we'll go from there. [CCTV playing] So, on 11 th . If you note the right time, 13.20. So, as you can see here, it is quite far away, which I do apologise for, but we have a number of people congregating outside your shop drinking high strength, which is the report that we received. |
| 1:00:22 | MAR | I mean, I can't see any cans in their hands or drinking. |
| | EB | Yeah. |
| | MAR | It's a bit too far. |
| | EB | It is. I agree with you. |
| | MAR | Yeah. |
| | EB | So, what we're looking at with this, it's the overall picture. |
| | MAR | Yeah. |
| | EB | Basically, again, you provide the videos. We do have these people outside your shop. |
| | MAR | Yeah. I mean you know the problem, it's the charity next door whenever they serve food. There's about fifteen, twenty, thirty people stand outside and it does give a bad reputation to our business and we are suffering with the normal people coming into the store due to these standing outside. |
| | EB | Right. |

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| | MAR | And I would really, like, request you to consider this moving somewhere else, you know, from the town centre and it's not giving a good name to the town because it's walking distance to the town centre as well. |
| | EB | Yeah. We just had someone just leave your staff there, but I think that's an action that you can look at, I think, isn't it Adam? But again, we can stick to this for the time being, but we can talk about that outside the interview. |
| | AB | Yeah. I mean, is it just, are you complaining when the doors are open to the charity? |
| | MAR | Yes. It doesn't matter if the doors are open or not. |
| | AB | Yeah. I was gonna say. |
| | MAR | They will just sit there and we would ask them to move. Some of them listen, some of them like show us your finger or tell you to ... |
| | AB | Abusive and that. |
| | MAR | You know like. |
| | AB | Yeah. |
| | MAR | That's none of your business where we sit. |
| | AB | Yeah. |
| | EB | So, there we go. We've seen someone exit your store there and it's basically of our opinion that people are sat on these steps, as they usually do, drinking. So, that's the first piece of CCTV I'd like to show you. |
| | MAR | I mean, Elliott, you know one of another customer, you know like if you go out and where he goes and where he goes and drink, you see, but only you could judge and I wasn't aware of them having an issue with when the shop is being taken over at all. I got aware when I had a conversation with you two. |
| 1:02:06 | EB | Yeah. |
| | MAR | So, I did not have any understanding like what was going on. I knew the area was worst, but I didn't know anything else was going on about it. |
| | EB | Until we told you. |
| | MAR | Since then, we took like, you know, what measures we took you, we stopped the sale for a bit with the co-operation with you. We limited the sale of alcohol with the three person. We've got a number of refusals, you know, like ten people now we're serving or something. |
| | EB | Yeah. I think it would be good if you can get that log, yeah. |
| | MAR | Yeah. So, we've got, I mean, a load of action taken since then and, again, competitors like I don't seem anything's been getting done against him, you see. I'm gonna share the videos. I would request the Freedom of Information about |

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| | | like how many cautions the next-door neighbour had and how many times he's been interviewed like myself. |
| | AB | Yeah. |
| | MAR | He's exactly doing what you called me here for, you see. |
| | EB | Yeah. Okay. That's fine. |
| | AB | Spot on. It's your right to do, yeah. |
| | EB | Yeah, absolutely. We can look afterwards. So, just in relation to that CCTV, so this is ... |
| | AB | This is a report from Enforcement Community Safety, isn't it? |
| | EB | This is something that, yeah, that Adam's reported on. |
| | AB | Yeah. |
| | EB | General, unrelated behaviour. You know if he's going down Dovecot Street to deliver a letter. So, Adam said, you know, "It's two large groups of people nearby street drinking. Shouting, swearing, causing general antisocial behaviour in breach of the PSPO. Footfall on the street was very high. There were instances where families, young people, children walking with parents and carers, women pushing prams walking next to these groups for whom are causing ASB. On two occasions, an officer noted people actively trying to avoid the groups and crossing the street. One group stood in the doorway next to your shop, Rowntrees Off Licence, consisted of upwards of seven people. People kept leaving and joining. The majority of these people were street drinking cans of Knight's Cider. One of the males was topless, consuming a drink. There was also littered cans next to this group on the steps". So, that's the report we had. Again, I appreciate what you're saying, it is very far away. |
| 1:04:05 | MAR | I mean, the breach of PSPOs, so who is responsible for taking the action, you see? Not the shopkeeper. |
| | AB | No. What I'm saying is with that, is that we're trying to ... we've been into circles with this one, but if you're selling the high strength alcohol, which they then street drink. |
| | MAR | Okay. |
| | AB | Then that would be then causes antisocial behaviour, as the report is that Elliott's mentioned. |
| | MAR | I mean I was stopped for the whole week, Adam, and did the antisocial behaviour stopped? |
| | AB | The antisocial behaviour stopped? |
| | MAR | Yeah, I'm asking. |
| | EB | We're still trying to get the stats on that. |

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| | MAR | I mean, nothing happened. There was same sort of drinks, there were same sort of people, plenty of videos from that time. It was continuously. The shop isn't the cause of this issue. That issue is these fifteen, twenty people and PSPOs not being, you know, implemented properly and they're not getting arrested for drinking outside. |
| | AB | Yeah. To be fair, I wouldn't expect them to get arrested for street drinking. |
| | MAR | There must be some action taken against the, you know, breach of PSPOs or some fines or whatever. |
| | AB | Yeah. Obviously, we've got a process in place, but it would be silly just to rely on one single component to try and make the town centre safer and a more welcoming space. We've got to do ... it's a multi-component operation. Got to look at everything. |
| | MAR | I've told you, like, from mine what I can do. |
| | AB | Yeah. |
| | MAR | That I can completely stop the sale of high strength if the next-door neighbour agrees. |
| | AB | But you see what you're doing on us, though, you're obviously, you're putting a condition on us and we feel like if there's antisocial behaviour which in some ways been linked to the shop, you're saying, oh, I'll co-operate with you, but it's on condition that these people co-operate with you as well. You're more than welcome to put a Freedom of Information Act question. |
| | MAR | Yeah. |
| | AB | I wouldn't process that, but you can certainly ask the council for that. |
| | EB | Yeah. |
| | MAR | Yeah. |
| | AB | I've got no issues with that. |
| | EB | It'd go through the Information Governors, wouldn't it? |
| | AB | Yeah. Exactly. But I think that the point is there, we're trying to do multiple different things to make the town centre safe and a more welcoming space. If we're getting complaints about the shop, it would be wrong for us not to follow that up, I think. Well, it would be. |
| 1:06:09 | MAR | I totally agree in this. I don't, but if people standing outside here, a walking past person or the police, they're gonna say they're just standing outside this office. This office is the root cause, but all I mention again and again, that charity place very next door to it, you know. They come there to get their food, stay over there and we could request them to move. Sometimes they listen, sometimes they don't, but the shop is just getting misjudged. That shop is the problem for them to standing outside, you see. |

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| | EB | Right. |
| | MAR | They were still outside, you know, when we weren't serving them Knight's Cider and that. These videos are from them times. They were still outside. Like, we not serving the alcohol there, but why they still outside? |
| | AB | Right. |
| | EB | Yeah. I think you've obviously made that point about the charity and sort of we understand what you're saying. |
| | MAR | Yeah. |
| | EB | They come to the charity and sort of the shop's a side effect of that, if that makes sense? |
| | MAR | Yeah. |
| | EB | So, we'll move on to the next CCTV report. So, that's on 5 th June 2025, around 6.36 am. So, from the CCTV staff, we have just observed someone come out of Rowntrees, Dovecote Street at 6.39 cracking open a can of what appears to be cider and then asking me what time can you start selling? Obviously, we're aware you have a six o'clock licence which isn't involved in this issue. At the minute, the policy would be, if you applied for a new licence, which you're probably aware from Yarm Lane, I assume, nine o'clock start, ten o'clock finish in residential areas, which obviously Dovecot Street is. |
| | MAR | Yeah. |
| | EB | Rowntrees' licence is an old licence, you know, whatever happened back then. |
| | MAR | They were different times. |
| | EB | Exactly. That's it. It's been transferred. Our opinion is, it shouldn't be that early. However, there's no breach because you can sell for that time, if that makes sense? |
| | MAR | Yeah. |
| | EB | But it is very early, which I'm assuming you can probably agree with as well. |
| | MAR | Yeah. |
| 1:08:00 | EB | So, this is what we have. We have 6.37. We have a group of four. One is slumped over with a can. Another is dancing with a can. Another head in hands. |
| | AB | Elliott, can you just pause there? |
| | EB | Yeah. Of course. |
| | AB | How long does your CCTV retention for? |
| | MAR | Thirty days. |

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| | EB | Yeah. So, that would be outside. |
| | AB | What day is this? June? Right. Okay. |
| | EB | Yeah. |
| | AB | No worries. |
| | EB | But, I suppose the first question would be. |
| | AB | Yeah. |
| | EB | Is there any other option, apart from these people have got the cans from your shop, because nobody else is selling alcohol at this time? |
| | MAR | No. The other option would be like from previously, 'cause all our cans have the sticker on, you see. |
| | EB | They do. |
| | MAR | Can't seem to see anything on the can by looking at it. I mean it's not that people buy like twenty-odd cases, you know? They could use it again, so. That could not be the only reason that they just came out of the shop and [inaudible]. |
| | AB | That's fine. We can ask for the footage earlier then, if you want? |
| | EB | Yeah. I would probably say the most likely thing is they've come in the shop. And again, obviously, just to make it clear, we are looking at civil action here, so we are working on the balance of probabilities and for me, anyway, on the balance of probabilities, this alcohol has been bought this morning from the shop. |
| | MA | Yeah. |
| | EB | I'm just gonna play it through just in case they do back in the shop, and we can probably appreciate this guy's pretty drunk. |
| | MAR | Yeah. Of course, like, no doubt about it. |
| | EB | Yeah. [CCTV playing] Yeah. We've just seen the lady who had her head in hands as well has also got a can of Dark something. |
| | MAR | I mean it could be a possibility one of them just went to the shop and bought for everybody else, or something. |
| 1:10:00 | EB | Yeah. |
| | AB | The least presenting as drunk one, I'm sure. |
| | EB | Yeah. |
| | MAR | Yeah. |

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| | EB | So, somebody's just gone in the shop there. |
| | AB | Oh, have they? |
| | EB | And somebody's about to go in with an open can. |
| | AB | Yeah. |
| | EB | So, it's 6.38 about forty-five seconds, the lady enters the shop, with a lady following her with an open can and then she exits the shop, probably about five seconds later. |
| | MAR | Yeah. So, she must've like went to see the friend or something like this. |
| | EB | Yes. |
| | AB | Is he opening a new ... |
| | EB | He's just bought another can there, I believe, yeah. |
| | MAR | Yes. That's right, yeah. |
| | AB | Yeah. |
| | EB | Probably that's probably another footage. I think we've probably spoke about that enough going through. |
| | MAR | Yeah. |
| | AB | Yeah. |
| | EB | But I can assume you can appreciate the concerns we have from that? |
| | MAR | Of course. |
| | EB | Yeah. |
| | MAR | I'm like on the same page as you, sir, like and I did give my opinion on that matter. |
| | EB | Yeah. No problem. |
| | AB | Yeah. |
| | EB | Thank you. Right, so what have we got? That's obviously to do with ... |
| | MAR | Just, I mean ... |
| | EB | Sorry. Have you got some of the shops? |
| | MAR | No. It's just the same videos, like people going to the shop, then out and opening the cans again. |
| | EB | It is. Yeah. |

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| | MAR | Like similar situation what they just done there as well. |
| | EB | Yeah. That's fine. And I just want to give you an overview of the complaints we've been receiving as well. |
| | MAR | Yeah. |
| | EB | There's also been a high volume of intel received since you took over the business. So, on 2 nd of the 4 th 2025, cans of high strength cider have been littered what have been bought from the premises and there is a photo provided of this with your stickers on the can. |
| | MAR | Littered? |
| | EB | Sorry? |
| | MAR | Can of cider being littered, did you say? |
| | EB | Yes. With your sticker on it in the town centre. |
| | MAR | So, how would I be responsible for that, do you see? |
| | EB | So, I think what we go back to you, and what I've been trying to tell your staff during visits, we need to be mindful who we're selling to. You're saying you know these people, but you know these people are going in the town centre and drinking. |
| | MAR | I mean, I've told you, like, I can completely stop these people coming into the shop. That's the best thing I could do, you know, like I could stop five, ten people, you know, from after today. These people wouldn't be allowed in the shop. |
| 1:12:09 | EB | Yeah. |
| | MAR | Okay. |
| | EB | Yeah, I mean, if that's what you want to do. |
| | MAR | I mean if something got littered regardless like, you know, you bought this from Tesco, wherever, and you littered outside, you committed that crime, not the Tesco liable for this, you know, for selling you this that you could go and litter outside, you see. |
| | EB | Yeah. Totally appreciate that comment. And then on 8 th April 2025, intel passed from Community Safety regarding street drinking, breaches of PSPO outside the premises. "16 th April 2025, due to continuing issues regarding high strength cans, notice has been given to the premise licence holder that a final warning will be given before formal action is taken." That's when we had the phone call, remember? |
| | MAR | Yes. |

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| | EB | "22 nd April 2025, information of cans being littered that have been bought from the premises." Again, stickers on the can. "28 th April 2025, whilst delivering a letter to the premises ...", that was me, so I was delivering a letter to the residential further down Dovecot Street, "... two street drinkers drinking outside the premises." "13 th June 2025, complaint from Community Safety following complaints from a local business." So, local businesses are also unhappy, basically, and have named your shop as causing issues, basically. |
| | MAR | Yeah. |
| | EB | And they have said "Premises is supplying street drinkers who are causing antisocial behaviour. Premises also selling drug paraphernalia such as pipes and scales" which isn't illegal. |
| | MAR | Yeah. |
| | EB | Not saying it is illegal. Probably not recommended, but that's obviously a business decision. |
| | MAR | Yeah. Every shop has these, you know, scales and pipes. |
| | EB | Yeah. No, there is a few that do. |
| | MAR | The majority of the shops have these, yeah. |
| | EB | Yeah, but we just need to be mindful, again, who we're selling to, what the connotations of them things can be. |
| | AB | Especially when they've got cannabis leaves on the packaging as well. |
| | EB | Yeah. That's it, isn't it? And, obviously, we do ultimately need to promote licensing objectives. Prevention of crime and disorder. |
| | MAR | Yeah. That's fine. |
| | EB | And, you know, if we're selling drug paraphernalia, are we preventing crime and disorder? |
| 1:14:01 | MAR | Yeah. |
| | EB | We don't want to bring more things in to question. [Beep] |
| | MAR | Low media, so that's about to fill, I guess? |
| | EB | Yeah. It is, yeah. |
| | AB | We're done anyway, aren't we, almost. |
| | MAR | Are we not done? |
| | EB | I've got a little bit more to do, I think. |
| | AB | Sorry. Go for it. |

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| | EB | So, we'll just stick it on another disc, I think. So, the time is now 11.51, we're gonna have a break and then go onto another disc. The interview is paused. |
| | | BREAK |
| Disc 2 | EB | So, this interview is resumed, ESD 1839 was paused at 11.51. The time is now 11.59. Can I confirm, you're still under caution? Do you understand the caution? |
| | MAR | Yes, please. |
| | EB | Excellent, and just continuing the interview. So, I suppose the question I have, since you found out about this interview and that we are sort of seriously looking into the shop, etc, have you made any changes in terms of procedures and stuff? |
| | MAR | Have I made any changes? |
| | EB | In terms of procedure, anything like that. |
| | MAR | I've just mentioned earlier to you that strictly told staff, do not serve any alcohol. Any, you know, possibility they think the person is intoxicated or anything, do not serve them at all. Complete refuse them. If they go to the next-door business, regardless if you take action against them or not, even though I just sent you thirty videos now. |
| | EB | Yeah. |
| | MAR | But they are completely, like, been advised to refuse. |
| | EB | Excellent. And what about people who may go and drink on the street, alcohol, antisocial behaviours, is it the same message being sent to those people? |
| | MAR | I think you mixing this up, you know, like one message would I give it to the people who street drinking. |
| | EB | No. Sorry, in terms of your staff to serving these people who are gonna go out and cause problems. |
| | MAR | Yes. Again, like, as I mentioned earlier to you, like, this is a clear instruction we're giving to the staff, you think, you know, they like drunk or they just, you know, when I stand outside or drink outside, just completely refuse them. |
| | EB | Right. Excellent. Just 'cause it was slightly concerning to us, we hadn't really heard an issue since the ones that were originally reported, and then on the CCTV this morning we had enforcement officers requesting CCTV to monitor a female coming from Rowntrees with a can of alcohol. |
| 02:03 | MAR | Yeah. |
| | EB | The female was verbally abusive and the officer who was on the scene witnessed the female sold alcohol, despite being intoxicated. CCTV had to move that camera, but witnessed her walking away with an unopened can which she then opened and started drinking on the street. Again, unfortunately, we haven't had time to look into this. This has literally come in this morning. |

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| | MAR | I can't say anything. I'm not aware of this, sorry. |
| | EB | Obviously, for us it's just concerning. It seems like things still aren't changing. |
| | MAR | No. The things are obviously changed and I showed you that no open cans and strict instructions given to the staff. |
| | EB | Yeah. |
| | MAR | So, I'm not aware of this specific incident that you're referring to, but we're not taking any risk at all. |
| | AB | Just from me, then, when did the strict instructions from the staff come about? |
| | MAR | The day I spoke with Elliott about the interview. |
| | AB | Do we know when that was? |
| | EB | Yeah. |
| | AB | Do you remember? |
| | MAR | 21 st or something. |
| | EB | I think before that, 'cause I was on holiday. |
| | MAR | 21 st . |
| | EB | Yeah. |
| | AB | Thank you. |
| | EB | It'd be, I'm gonna say about the 15 th . |
| | MAR | 15 th , yeah. |
| | AB | 15 th . |
| | EB | I'm gonna guess. I'm just gonna have a quick check. |
| | AB | Of July? |
| | MAR | Yeah. |
| | AB | Yeah. |
| | MAR | This month, yeah. |
| | AB | Okay. |
| | EB | Just hang on. Oh, it might be spoken when I was back from holiday, sorry. Now I remember. |

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| | AB | I think the only I ask if just, obviously, is the reason we spoke ... |
| | EB | 24 th . |
| | AB | 24 th ? |
| | EB | Yeah. |
| | MAR | It's a week ago. |
| | EB | I thought it was before I went, but it was after. |
| | MAR | Yeah. |
| | AB | Yeah. Sorry, the only reason I ask is just because that's an officer's testimony about the issues ongoing from yesterday, so that was it. |
| | EB | Yeah. |
| | AR | Thank you for that. |
| | EB | Again, obviously we haven't had chance to look into it, but for us that shows the issues are persisting, basically. |
| | MAR | I mean, we only like are responsible, like how the customer acts in the shop, you see? I mean if she was abusive or whatever outside like, she might have been in a better state when she walked into the store and like how could you judge like we served you and you go have a fight with somebody outside? |
| 04:15 | AB | Yeah. I think it would go back to the licensing objectives, though, in terms of preventing crime and disorder, though. |
| | MAR | Yeah. |
| | AB | I think is the point we'd make in response to that. |
| | EB | Yeah. Absolutely. Okay. I think that's all the questions I have. Obviously, the legislation we're looking into, Section 141 of the Licensing Act states ... |
| | MAR | 141 did you say? |
| | EB | Yeah. The offence is selling to those who are drunk and we'll be speaking to you about knowingly allowing that, basically, and then 146 is selling alcohol to children, which we also spoke about in that interview. |
| | MAR | Okay. Cool. Yeah, that's fine. |
| | EB | Brilliant. So, have you got anything further to add, before we finish the tapes? |
| | MAR | I think to conclude everything, I mean I've cleared my point by sending you over thirty attachments with ongoing issue which isn't directly concerned with the shop, and it's just the mis, I guess, misjudgement and regardless we stopped selling and all the people are still out there, still drinking, so the root cause isn't |

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| | | the shop and also, I made it clear with my video of the girl confirming her date of birth and her name as well. Thank you. |
| | EB | No problem. Adam, any further questions or are you happy? |
| | AB | Nothing further, thanks. |
| | EB | Excellent. Okay, so thanks for your time today, Mr Rabani. Obviously, it's much appreciated you coming in and speaking to us. As I explained off tape, our next course of action is probably to apply for a review of the premises licence, as you're aware of. So, the procedure for that next week, if this is agreed, I will likely visit the shop to serve some paperwork which will basically say everything we've said here. We have ongoing issues. We feel like the licensing objectives are being undermined. |
| 06:00 | MAR | Yeah. |
| | EB | I'm required to display a notice in the shop, which is a public notice so people can support the review, if they go against the review, things like that. |
| | MAR | I mean, under what basis are you planning on the review? That underage have been verified and this drink issue, we already co-operated with you and showed you the same people going into the different shops and doing the same activities again, so what you planning on ... I don't know what your motive is behind this. |
| | EB | Yeah. |
| | MAR | But I don't know why you targeting specifically this place. |
| | EB | Yeah. |
| | AB | I think it's to do with licensing objectives. |
| | EB | Yeah. So, licensing objectives, prevention of crime and disorder. We feel like that's been undermined. |
| | MAR | Okay. |
| | EB | People coming in, being drunk, going out in the street, causing crime and disorder. Antisocial behaviour. |
| | MAR | Okay. |
| | EB | Secondly, prevention of public nuisance. Again, kind of the same thing. |
| | MAR | Okay. And you think that's the only shop is responsible for that? |
| | EB | No. |
| | AB | We don't. We're interviewing you, though. |
| | MAR | So, why don't you apply for all the reviews for every other shop as well? |
| | EB | Because unfortunately we haven't got evidence to link that back to those shops. |

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| | MAR | I've just sent you thirty attachments. |
| | AB | Yes. You've sent it like thirty seconds ago, though, to be fair. |
| | EB | So, going forward. |
| | MAR | I mean if you were collecting evidences against mine, where were you like before? Why did you not collect on the competitor business which is ten metres away? |
| | EB | I think we have been trying to, but we haven't been able to. |
| | MAR | You haven't been, but you have no access like the CCTV you just showed me, Elliott? |
| | EB | Yeah. |
| | MAR | The people going. If we could take like thirty videos, how come yous haven't taken any? |
| | AB | I can tell you why, 'cause we've not applied for a RIPA. |
| | EB | Yeah. |
| | AB | Our CCTV comes from complaints. |
| | MAR | Okay. |
| | AB | If we were doing that, that would be surveillance against the shops. |
| | MAR | Okay. |
| | AB | Which we'd have to apply for a RIPA for, which we haven't done. I'll be straight up about that. We haven't done that. It comes from complaints. |
| | EB | Yeah. |
| | MAR | Okay. |
| | AB | So, we're not surveilling the shops. |
| | EB | Your shop or anybody else's. |
| | MAR | I think, I mean, Elliott, yous being unreasonable here, and completely like targeting me instead of like, you know, the ongoing issue, which is completely not for the shop, but I really like not understand like why I've been harassed and why you targeting me. You know that I've got a very clean history and never been involved in anything like that, but I really don't see the point of you going ahead with the review. |
| 08:24 | EB | Yeah. That's fine. I'll just finish. So, licensing objectives, public safety, again, same sort of thing as Adam mentioned in that statement, the public aren't feeling safe. There's a lot of businesses that aren't feeling safe. |

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| | MAR | Yeah. |
| | EB | And then the protection of children from harm. |
| | MAR | Yeah. |
| | EB | Again, if people are going out there shouting and swearing, it's not protection from harm, and obviously we have that alleged underage sale. You've put your point across to us, which is totally fine. |
| | AB | Yeah. Of course. |
| | EB | But again, it's still something that's there. |
| | MAR | Okay. That's fine. |
| | EB | Is that fine? |
| | MAR | If that's what you want. |
| | EB | Yeah. Brilliant. Again, it's not confirmed, I'm not saying it is, but I would like to be as open as I can with you. I don't want to trip you up. This is where we're at. |
| | MAR | I mean, you put yourself into my position and employ all the factors on yourself and see how would you feel. Like, you would just feel like just targeted and harassed and you know the reason what the root cause is, that's all I could say to you like, just a specific target against one person in the business since I've taken over. |
| | EB | Yeah. |
| | AB | Do you feel we're personally targeting you then? |
| | MAR | Yes, I do. I could happily confirm that. |
| | AB | Okay. |
| | MAR | Yous both have personally targeted me. |
| | AB | We're personally targeting you. |
| | MAR | Yes. |
| | AB | And how many shops do you run in the town? |
| | MAR | I've got one shop with a ... yeah, three shops. |
| | AB | Three shops. And do we have issues with the other shops? |
| | MAR | Yes. Yous been sending underage testers and we successfully passed. |
| | AB | Ah, right. |

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| | MAR | Because there's no like ... |
| | AB | It's common practice. |
| | MAR | Yeah. |
| | AB | Okay. |
| | EB | Okay. No problem. As I say, I think we'll, obviously, just stick to the issue in hand and I think we can complete the interview if everybody's happy? |
| 10:01 | AB | Happy. |
| | MAR | Okay. |
| | EB | Are you happy you've said anything about everything I've questioned you to? |
| | MAR | I think I've told you enough. |
| | EB | Yeah. |
| | MAR | That's fine. |
| | EB | Excellent. So, I'm now handing you the Notice to Persons Being Interviewed. This tells you how you can obtain a copy of, obviously, one, the two sets of discs, if that makes sense? |
| | MAR | Yeah. |
| | EB | Just to confirm receipt, please can you read out that number at the top? |
| | MAR | CD reference 1839. |
| | EB | Yes. Excellent. So, that's your copy. That tells you how you can get a copy if you'd like one. |
| | MAR | And may I know the head of Licensing. Is it still Polly Edwards? |
| | EB | No. It's Leanne who's our manager. So, if you'd like to put anything through. |
| | MAR | Yes, please. I would like the email address. |
| | EB | I would probably recommend just email licensing@stockton.gov.uk and just say for the attention of Manager, Senior Officer. |
| | MAR | Okay. |
| | EB | And somebody will get back to you. I would recommend you doing that soon, though, 'cause she is on leave from next week for three weeks. |
| | MAR | Cool. Okay. |
| | AB | Do it today if you've got time, to be fair. |

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| | EB | Yeah. |
| | MAR | That's fine. Do I need to take this with me? |
| | EB | That's yours. |
| | MAR | Thank you. Cheers. |
| | EB | Okay. So, the time is now ten minutes past 12 pm and the interview is concluded. |